



## AAP Refunds and Cancellations Policy

### REFUNDS AND CANCELLATIONS

All requests for refunds/cancellations must be made in writing to [imagesales@aap.com.au](mailto:imagesales@aap.com.au) with your proof of purchase. Provided that the request is made within 30 days and the licensed content has not been used, AAP may cancel the relevant order and issue a full refund to your account or credit card. No credits or refunds are available for cancellation requests received more than 30 days from your receipt of content, or for research, service or subscription fees, all of which are non-refundable. In the event of cancellation, your rights to use the content terminate, and you must delete or destroy any copies of the content.